



OHT Impact Fellows Program

Please complete this form to indicate your OHT's interest in hosting an Impact Fellow. Refer to the [Call for Hosts](#) for instructions.

The deadline for EOIs is May 25, 2021.

Interested OHTs are encouraged to [reach out to program staff](#) early on to discuss potential ideas. OHTs may submit more than one EOI but may only host one Impact Fellow at a time.

Please note that submitting an EOI does not guarantee that the OHT will be matched with a fellow.

1. OHT Name Downtown East Toronto Ontario Health Team

OHT Location Downtown East Toronto

OHT Website (if applicable) <https://www.detoht.ca/>

2. OHT Primary Contact Tory Merritt

Primary Contact Email tory.merritt@unityhealth.to

Are you willing to be contacted by prospective Fellows to discuss projects?

3. Host Mentor Curtis Handford

Position / Title Curtis.Handford@unityhealth.to

4. OHT Priority Areas

As the DET OHT continues its work to best understand the needs of the people we serve, identify additional priority populations for subsequent years, and to evaluate the impact of our work, we would benefit from a fellow's expertise in data collection & analysis, indicator development and program evaluation skills. Of particular interest is in gathering additional data to assess the year 1 impact of DET OHT on both of our priority populations - People Experiencing Homelessness (PEH) and Mental Health and Addiction (MHA).

5. OHT Goals

The OHT vision is to provide the DET community (patients, families, caregivers, health service providers) with seamless access to inclusive and responsive care through one connected system of diverse providers who enthusiastically embody a holistic approach to improving health outcomes. We are focusing on people experiencing homelessness (PEH) and adults with highly prevalent mental health and addiction (MHA) diagnoses as DET OHT year 1 priority populations. We would benefit from the impact fellow's support with data collection & analysis and evaluation of the ongoing initiatives for each of the priority populations and their alignment to the DET-OHT's broader outcome indicators.

6. Proposed Projects

For year 1, the DET OHT has proposed below performance indicators to the Ministry of Health to measure and report on the progress and outcomes of our work every quarter:

- Indicator 1: Repeat ED visits within 30 days for mental health and substance abuse conditions
- Indicator 2: Participants report improved ability to navigate barriers/ access services
- Indicators 3: The number of clients who were connected to supportive care (primary care and other community supports) after coming in for COVID-related care (testing or vaccination).

The fellow will support the monitoring and evaluation of two of our DET Initiatives for year 1 by developing a process for the DET OHT to establish a tool to measure changes in patient and provider experience, including ability to navigate barriers/access to services. Given the disadvantage experienced by the population served by the DET-OHT, measuring this will require innovative approaches than may be used in more privileged client populations (for example who have easy access to phone or online surveys). The DET-OHT Impact Fellow will work with the DET-OHT work group leads, including those of the digital work group, as well as community members using a community-based participatory approach to develop a process that ensures repeated measures of these client-reported indicators for participants of all initiatives. The project will start with the two initiatives that plan to have clients recruited during year one (MHA – Stepped Care Model Pilot and PEH – Emergency Department Outreach Worker Program) and will be designed to be scalable to other DET-OHT initiatives.

Project Summary

The DET-OHT Impact Fellow will work with the DET-OHT work group leads, including those of the digital work group, as well as community members using a community-based participatory approach to develop a process that ensures repeated measures of these client-reported indicators for participants of all initiatives. The project will start with the two initiatives that plan to have clients recruited during year one (MHA – Stepped Care Model Pilot and PEH – Emergency Department Outreach Worker Program) and will be designed to be scalable to other DET-OHT initiatives.

7. Desired Competencies

We are seeking a fellow who has professional, technical and interpersonal competencies and can effectively work across various teams and working groups. Our desired competency for the fellow based on the above project is someone who can demonstrate experience with stakeholder engagement in an urban environment and community-based participatory research. Other key competencies recommended are:

- Solid knowledge of evaluation and research ethics and is able to apply this knowledge in all evaluations and research projects.
- Engages in reciprocal processes in which evaluation knowledge and expertise are shared between the evaluator and stakeholders to enhance evaluation capacity for all.
- Awareness of data sources for DET-OHT populations and year 1 outcomes of interest
- Ability to develop indicators and design evaluation methods to collect data for reporting purposes.

Does Your OHT Require a Fellow with Bilingual Proficiency?

No

8. OHT Environment

In summer 2019 our members and other stakeholders collaborated to develop a shared vision for the DET-OHT and set guiding principles for the development of the OHT. Since then, we have continued to work together to envision a future state for our year one population to better understand and develop meaningful connections so that we can collectively better serve our priority populations seeking services in DET. Our working groups and implementation teams have worked to establish our year 1 goals, work plans and begun executing the work. By end of summer and the beginning of fall of 2021, DET OHT is required to report on the above-mentioned performance indicators. For our Quarter 1 and Quarter 2, we will focus on data collection processes and data analysis strategies and systems for the interventions implemented by the PEH and MHA working groups. The work plan of the DET OHT

(coincides nicely with the fellowship timeline and by Sep-2021, our OHT will be in a stage that could benefit from the evaluation expertise of an impact fellow as well as from rapid learnings shared and recommended for project/process improvement. Please refer to the DET OHT work plan and timeline for details attached to this EOI.

Preferred Work Arrangement for Fellow

Hybrid


9. Opportunities for Professional Growth and Development

DET OHT provided extensive professional development opportunities for continued growth. Some of these opportunities include participation in professional organizations (meetings, seminars, and workshops), conduct research and present findings, improved job performance by learning new developments in PEH which is a unique patient population across the OHTs and MHA populations, and taking on new challenges and projects by becoming a member of a team. Another important growth opportunity for the impact fellow is the vast network of professionals and organizations that form the DET OHT, in particular the research infrastructure at Unity Health Toronto, include MAP Urban Solutions. The majority of the DET OHT organization partners have formed formal or informal partnerships amongst the members and others, including the City of Toronto to support marginalized populations. These partnerships provide a unique opportunity for the fellow to expand their network and connect with various organizations and professionals for their professional career growth.

10. Additional Information

We have attached the DET OHT work plan for year 1. The work plan highlights DET OHT's major milestones and deliverables from each of the teams.

File Upload

 Downtown East Toronto OHT Year 1 Work Pl...