



OHT Impact Fellows Program

Please complete this form to indicate your OHT's interest in hosting an Impact Fellow. Refer to the [Call for Hosts](#) for instructions.

The deadline for EOIs is May 25, 2021.

Interested OHTs are encouraged to [reach out to program staff](#) early on to discuss potential ideas. OHTs may submit more than one EOI but may only host one Impact Fellow at a time.

Please note that submitting an EOI does not guarantee that the OHT will be matched with a fellow.

1. OHT Name Mississauga Ontario Health Team

OHT Location Mississauga

OHT Website (if applicable) www.moht.ca

2. OHT Primary Contact Kate Wilkinson

Primary Contact Email kate.wilkinson@thp.ca

Are you willing to be contacted by prospective Fellows to discuss projects? Yes

3. Host Mentor Carole Leacock

Position / Title Director, Mississauga Ontario Health Team

4. OHT Priority Areas

Our vision is to improve the health of people in our community by creating an interconnected system of care across the continuum, from prenatal care to birth to end of life. Care will address physical, mental, and emotional well-being, and will be reliable, high-quality, grounded in exceptional experiences and sustainability. To help achieve this vision there are two priority areas where we would benefit from a fellow's expertise.

1. Partnership strategies and approaches including effective integrated team set up and building a 'team of teams' approach to collaboration.
2. Evaluation and continuous learning and improvement focused on key priority populations.

5. OHT Goals

In alignment with the priority areas identified above, two goals in particular we would benefit from an OHT Impact Fellow's leadership and attention are:

1. Advance our partnership and engagement with OHT partners through the development of new strategies to involve members beyond our governing body and through the implementation and continuous improvement of existing strategies (e.g., primary care engagement).

2. Evaluation of our priority populations and care models to progress our work in population-health management. This would include data analysis and evaluation of our population needs, risks and barriers and our care models to surface insights and to inform continuous improvement.

6. Proposed Projects

Related to the above goals and priorities, there are two projects which could benefit from an OHT impact fellow. Each project below represents one year of fulltime work for a fellow. However, a hybrid of the two projects could be discussed should there be interest.

Option 1:

• Implementation and continuous improvement of existing engagement strategies:

o Primary care: Our region has a growing Primary Care Network (PCN), a self-governed body intended to be the voice of primary care in the OHT. Over this coming year, our priority will be continuing to define the OHT's relationship with this network and building new/leveraging existing channels to improve reach and engagement.

o Community support services: To ensure ongoing representation of the community sector in our OHT governance and facilitate ongoing engagement and communication, we will need to continue to formalize the structures and relationships to existing groups.

• Development of new strategies: To continue progressing our OHT, we also require strategies to engage the 90+ organizations that have signed on as members or affiliates to the team. This includes social services (e.g. newcomer services), non-traditional sectors (e.g. education, justice), and sectors undergoing significant change in the current health care system (e.g. home care).

Option 2:

• Data analysis and evaluation of our population needs, risks and barriers to surface insights which could inform the design of care models. Our current priority populations are 1) people who present with minor acute issues and, 2) people who could benefit from a palliative approach to care. As our population changes, their needs, risks and barriers also change.

• Data analysis and evaluation of our care models to inform continuous improvement. This would include the development of a driver diagram/logic model to support the implementation and evaluation of a care model. Below are two EXAMPLES of care models which could be evaluated (specific care models would be confirmed closer to September):

• 1. Cough and flu clinic: To meet the needs of our priority population, 'people who present with minor acute issues', we established this clinic. Analysis on the impact of this clinic and insights as we look to expand the clinic to other locations is needed. This would include surfacing data and evaluation insights to help us determine how to reach those who are in need of care but not receiving care.

• 2. COVID @ Home: Similarly, to meet the needs of people who have recently been diagnosed with COVID, we are launching a new program. We will need to iterate based on small tests of change, revise the model and understand the impact of work as we implement to inform scale and spread of similar models to other populations.

Project Summary

Summary of the projects listed in the options above:

Option 1: Depending on which option the fellow chooses, we have developed engagement strategies for different partners within our community and a collaborative governance structure, including a decision-making agreement that has been formally endorsed by our core partners. The fellow's work would be focused on a series of interrelated projects focused on continuing to build our partnership

development and stakeholder engagement approaches.

Option 2: The fellow's work would be focused on a series of interrelated projects related to priority population definition and evaluation. Specifically, this work would include

7. Desired Competencies

- Expertise in engagement and change management strategies and implementation, specifically with primary care (if project 1, asset if project 2)
- Experience with evaluation and best practices related to continuous improvement and QI approaches
- Knowledge of population-health management and integrated care systems
- Thinks creatively to help solve health system problems
- Desire to contribute to learning health systems in health care
- Enjoys working collaboratively as part of a dynamic team

Does Your OHT Require a Fellow with Bilingual Proficiency? No

8. OHT Environment

The Mississauga OHT was one of the first OHTs approved in the province and as such is well poised to receive this assistance in evaluation, rapid learning and improvement. The core OHT team is a highly collaborative team of individuals who are passionate about improving the health of the community.

Above and beyond regular interactions with the OHT mentor and executive leaders, the fellow will also have the opportunity to work closely with the Institute for Better Health (IBH) at Trillium Health Partners. As the largest community academic health sciences centre in Ontario, IBH leads research and innovation projects that supports the advancement of research and innovation with the intention of improving health and transforming care. The OHT currently collaborates directly with IBH and its thought leaders on priorities that include population-health management, evaluation, patient engagement, and health equity.

The core OHT team will be ready to host a student in September, 2021 and the timing for all projects listed above would align to the proposed fellowship term. The mentor will be well-situated in the fall to provide oversight and ensure integration into the team.

Preferred Work Arrangement for Fellow Hybrid Flexible depending on candidate needs

9. Opportunities for Professional Growth and Development

Our OHT has one of the largest attributed populations of any in the province and includes over 90 partner organizations. Our team works closely with community leaders and experts from across our region and would give a fellow exposure to leadership from a range of sectors.

This opportunity would allow the fellow to work with numerous partners in the community to build the foundations of our OHT and make an impact across our community.

This fellowship offers the opportunity of being embedded in one of the largest OHT which offers exciting opportunities to test solutions that can be adapted to impact health in our community, province, country and beyond.

10. Additional Information

Mississauga Health is a partnership of local health care providers who are committed to better health in the community and better experiences for patients and providers. Together, we will work to make sure patients, families and caregivers have better access to the care they need, when and where they

need it.

In addition to the priority populations listed above, one of our core areas of focus for this coming year is on health equity and opportunities to both embed a focus on equity within our foundations as well as specific projects focused on addressing anti-Black racism and systemic discrimination.

Fellows can learn more about the team and our journey via our website: www.moht.ca